

# SMART Response VE Proof of Concept Guide for Teachers

## What to expect from your SMART Response VE proof of concept

Thank you for choosing to evaluate SMART Response VE in your classroom! This guide will help you get the most from your time with the software, so you and your students can experience the power of SMART Response together with the freedom of your mobile devices.

In this guide, you'll find resources to help you:

- Install the software in your classroom
- Learn to use the software with our free online training resources
- Enrich your experience with interactive content
- Get help with technical questions

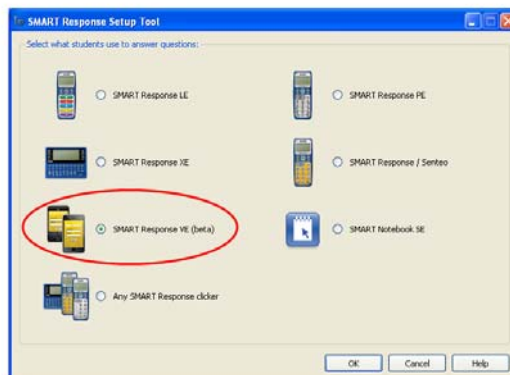
To get started, we suggest you visit the [SMART Response VE web page](#) and read the "Overview" and "Features" sections.

We're delighted that you've chosen to participate in this evaluation and we're confident that you and your students will see remarkable outcomes from using SMART Response VE. Thank you again.

## Installing and configuring SMART Response VE

Whether you already use SMART Response software or you're new to our line of assessment solutions, the following steps will help you or your technology specialist install and configure the software.

- Visit the SMART Response software download pages for [Windows](#) or [Mac](#). If you already use SMART Response software, follow the instructions labeled "current customers". If you are new to SMART Response software, follow the instructions under the "new customers" heading.
- Once the software is installed, go to Start>All Programs>SMART Technologies>SMART Response>Setup Tool and select SMART Response VE.



If you go through a proxy to connect to the Internet, you will need to make some changes to your configuration in order to use SMART Response VE. Change your proxy configuration to allow http requests (GET, POST, PUT, DEL) to pass through to port 80 for response.smarttech.com (72.2.16.177).

Each of the SMART software download pages includes a section entitled "Administrator Downloads". These are optional tools intended to assist with the deployment and management of large-scale software installations. If you are installing SMART Response VE for your classroom only, we do not recommend using the Administrator Downloads or Administrative Tools during your proof of concept. If you are a system administrator managing a large deployment, please use the Administrator Downloads to facilitate your installation.

Your SMART Response software will run for 30 days without requiring activation. If, at the end of 30 days, you need more time to evaluate the software, please contact your local SMART representative or authorized reseller, who will help you to extend your evaluation.

## Training Resources

There are several free training resources available to help you make the most of your evaluation time:

- Begin by following the steps outlined in the quick reference guide "[First time setup: Collect and store student responses](#)". Because SMART Response VE works entirely over the Internet, you will not require a SMART Response receiver or clickers. For any references to a receiver, please substitute "computer". For any references to "clickers", please substitute "mobile devices".
- SMART Response Two-Minute Tutorials: These quick flash-based lessons allow you to follow along as you learn. We recommend you begin with "[Managing your class lists](#)", followed by "[Creating an assessment](#)", "[Delivering an assessment](#)" and "[Evaluating your assessment results](#)".
- SMART Response live online training: This free 75 minute online course is facilitated by a SMART trainer. Sessions take place Wednesdays at 11:30 AM Eastern Time and Thursdays at 5:30 PM Eastern Time. To register for a session, please visit the [SMART Learning Space](#) and create an account or log in. Once inside the SMART Learning Space, select Distance Learning>SMART Response and choose your desired session date and time. You will receive confirmation and instructions by e-mail for how to join your session. When the training begins, please identify yourself to the trainer as a SMART Response VE user.
- SMART Response training events: We offer a wide variety of scheduled [SMART Response training events](#) across Canada and the US. If you require training for several teachers at once, [onsite SMART Response training sessions](#) are also available.

For even more in-depth information, the [SMART Response VE User's Guide](#) offers step-by-step instructions for all SMART Response features.

## Using the SMART Exchange

The SMART Exchange is an online community that allows you to access easy-to-use, relevant, classroom-ready resources and connect with other teachers who use SMART in their classrooms. There are tens of thousands of pieces of state standards-correlated content on the SMART Exchange, including SMART Notebook lesson plans and activities, as well as SMART Response question sets.

Here are some useful ways to use the SMART Exchange during your evaluation:

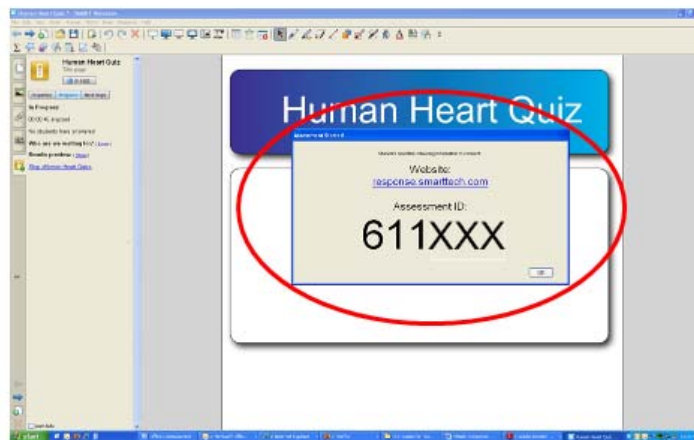
- Visit the SMART Exchange at <http://exchange.smarttech.com>. Bookmark the site in your web browser for easy access in future.

- Sign in if you already have an account or create one if you don't.
- Search for content by subject, grade, keyword, or state/provincial standards. Look for lessons and question sets that apply to the topics your class will cover during the evaluation.

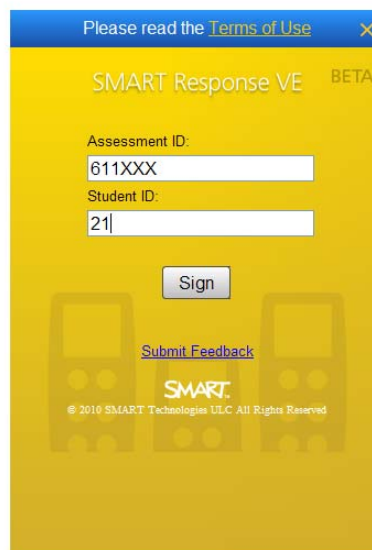
## Helping your students use SMART Response VE

To answer questions on their mobile devices, students will need to log into <http://response.smarttech.com>. Suggest that your students bookmark this page for easy access.

Your students will need to know their assessment ID and student ID to login. While their student ID remains consistent, as shown in your SMART Response Class List, the assessment ID will be different for every assessment you deliver. To generate an assessment ID in SMART Notebook software, start your class, then select "Start this assessment now" in the SMART Response toolbar. SMART Response will automatically generate an assessment ID, which you can then communicate to your class:



Students can then log in on their mobile devices using their student and assessment IDs:



## Technical help with SMART software

For technical information about SMART software, please consult the [SMART Response System Administrator's Guide](#).

In the event that you experience technical difficulties with your software, please check our [SMART Response software troubleshooting articles](#), which address frequently asked technical questions..

If you don't find the solution to the technical issue, you can contact SMART Technical Support by [e-mail](#), [webchat](#), or by phone at 1.866.518.6791. When you contact tech support, please have the following information ready:

- The name of the SMART software you are using (i.e. SMART Response VE.)
- The name(s) of the operating system(s) on your teacher computer and student mobile devices (if applicable)
- The exact version of the SMART software you are running. To find the exact version number, open your SMART software and go to Help → About → Technical Support.

## Contacting SMART

For general questions, please contact us by [e-mail](#) or call us at 1.888.42.SMART.

If you have questions about pricing, please contact a reseller in your area. [Find a list of authorized SMART Resellers](#).